TWINKLE LAND PARTY DETAILS & FAQS (LYNNWOOD)

Time & Setup

How early can I set up?

You may enter 15 minutes before your reservation to set up.
You will have 15 minutes after your reservation for cleanup.
For the first party of the day, early access is available 30 minutes before opening.

Is 15 minutes enough?

Yes. You may prepare decorations in advance in our back hallway. When your time begins, you can bring everything into the dining area for final setup.
Our staff will assist with cleanup to help make the process easier.

Payment & Admission

Does the reservation I paid online include play?

No. The reservation fee is for your party's exclusive use of the dining area. Play admissions are paid separately.

Do I pay based on the number of people?

The dining area is charged at a flat rate, regardless of the number of guests. Play admissions are charged per child, based on the number of children entering the play sections.
Each child admission includes one accompanying adult for free in the playground. Adults who do not enter the play areas do not need to pay.

What if someone doesn't show up?

Unused Twinkle Coins will be returned to your account and never expire.

Party Guests & Policies

Is there a guest limit?

There is no strict guest limit for the dining area.
Just read the party room seats number and square foot and choose the one that fits your group size.
Additional guests are welcome to stand.

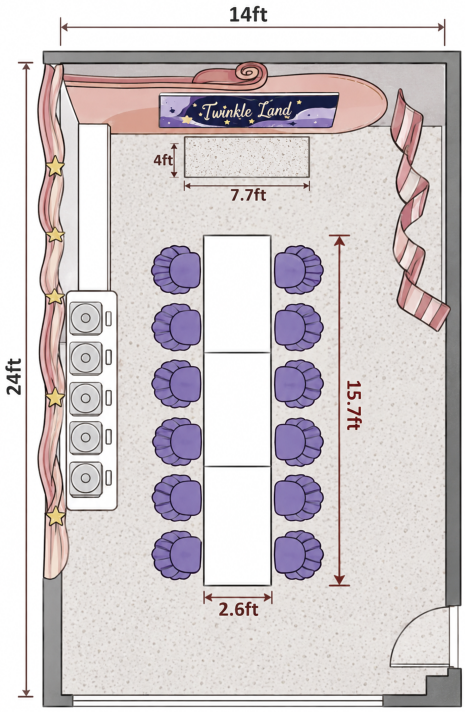
Can guests arrive earlier than my reserved dining area time?

Yes. Guests are welcome to arrive before your dining area reservation time, as long as play admission is purchased upon arrival.
Early-arriving guests may enjoy the play areas before the party begins. Access to the dining area will begin at your reserved time.

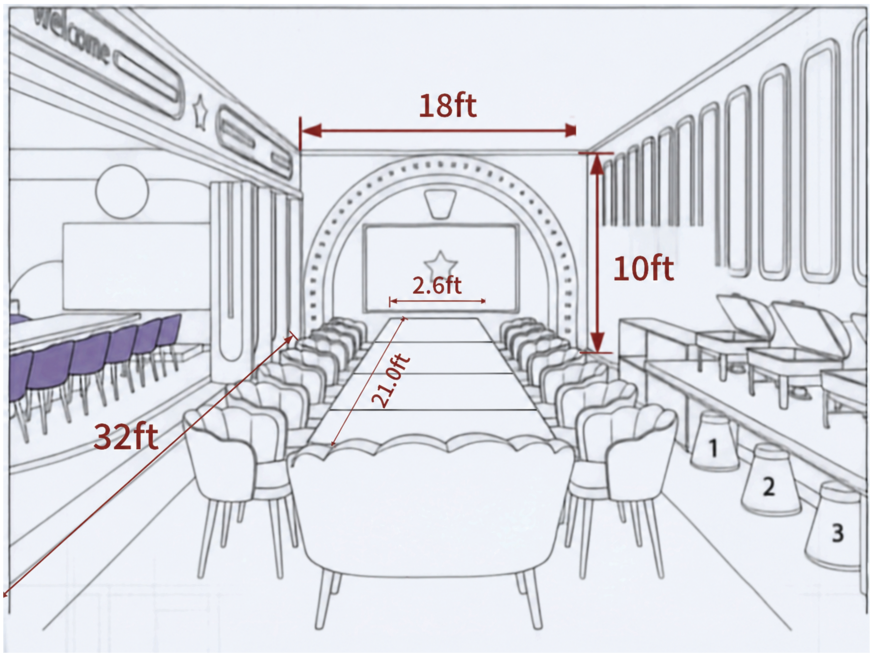
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Decorations & Setup

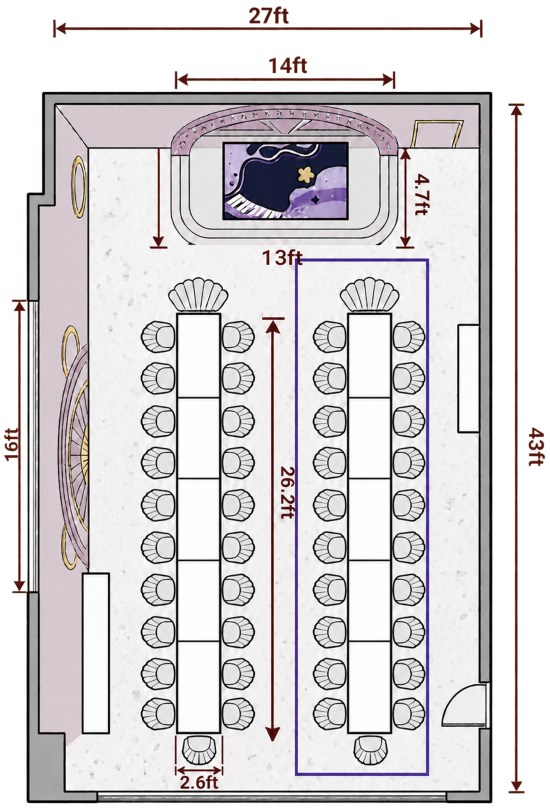
ROOM A: 527 ft² | 14 seats



ROOM B: 538 ft² | 20 seats

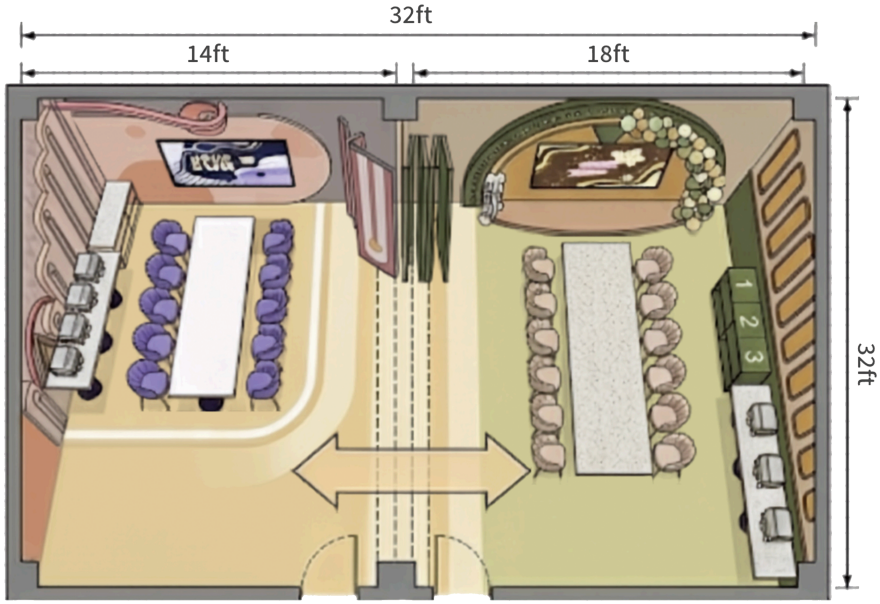


ROOM C: 1205 ft² | 44 seats



ROOM D = ROOM A + ROOM B Combined

1065 ft² | 34 seats



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Food & Catering

Can I bring outside food for the party?

Yes, outside food is welcome for parties only and is not permitted for regular visits.

Can I order from Twinkle Land's cafe?

Yes, with 20% off for party order.
Please order at least 7 days in advance and inform us of any food allergies.

Do you provide plates, utensils, napkins, food warmers, or ice buckets?

No, we do not provide these items.
Guests are welcome to bring their own if needed.

Can I use your refrigerator to store cake or food?

Sorry, our refrigerator is reserved for cafe use only, so we're unable to store outside food or cakes.

Socks Policy

Are socks required in the playground?

Yes. Grippy socks are required for children to enter the playground for safety.

Cancellation & Rescheduling

Can I cancel or reschedule my reservation?

Yes, both options are available based on the following policy:

Rescheduling

- Requests must be made at least 7 days before the reservation date.
- Rescheduling is subject to availability.
- The first reschedule is free.
- Each additional reschedule will incur a $30 fee.

Important:

- **We understand that emergencies can happen.** If you need to reschedule due to an emergency, please notify us before your reservation begins, and we will do our best to assist.
- Reschedule requests made after the reservation has begun cannot be accepted, as the dining area has already been reserved for your party.

TV & Wi-Fi

Can I play my own photos or videos on the TV?

Yes. You can play your own photos, videos, or music.
Please bring your content on a USB and test it before the event.

Can I play cartoons on the TV?

Yes, cartoons can be played during your party.

Do you have free Wi-Fi?

Yes, we offer free Wi-Fi for all guests.

Parking

Is parking available?

Yes, parking is available around the store.

Are there any time limits for parking?

No time limits for the parking and no fee.

Do adults need to wear socks to enter the play area?

Yes. Socks are required at all times when entering the playground.
Bare feet are not permitted for hygiene purposes.

Cancellation

- Must be made at least 14 days before the reservation date.
- A $25 cancellation fee applies.
- Cancellations within 14 days are not eligible for refund, but may be rescheduled.

Important:

- The 14-day cancellation window is based on the original reservation date.
- Rescheduling does not reset the original cancellation window. Once the window has passed, the reservation is non-refundable regardless of any new date.

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Membership & Benefits

How do I become a member?

Simply choose a recharge package that suits your needs. Once you recharge, you'll automatically become a member and enjoy bonus Twinkle Coins and exclusive benefits.

Are there any time limits for parking?

No time limits for the parking and no fee.

Do membership benefits expire?

Yes, membership benefits are valid for one year.

How do I renew my membership?

Simply purchase another recharge package to renew your membership and continue enjoying all member benefits.

What are the member benefits?

- Bonus Twinkle Coins with every recharge.
- 50% off Playground Admission (Mon-Fri, non-holidays).
- 10% off café purchases.
- One free pair of grip socks with every recharge.
- One membership works at both Bellevue & Lynnwood locations.

How many bonus coins do I get for each recharge?

Check the recharge table below to see the bonus coins included with each package.
The more you recharge, the more you save.

MEMBERSHIP RECHARGE OPTIONS

Recharge Amount	Twinkle Coins You Get
$300	300 + **70 bonus** = **370** coins total
$500	500 + **140 bonus** = **640** coins total
$800	800 + **300 bonus** = **1100** coins total
$1000	1000 + **400 bonus** = **1400** coins total
$1500	1500 + **800 bonus** = **2300** coins total